



Axiom Contract Management 2018.2

Release Notes

Last Updated: 6/25/2018

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Summary

Kaufman Hall is pleased to announce the 2018.2 release of Axiom Contract Management. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

Summary of the upgrade process:

1. **Review product release notes** – Review this document to familiarize yourself with the new features and functionality.
2. **Schedule an installation date** – Contact support@kaufmanhall.com or your implementation consultant, and they will confirm an installation period with you.
3. **Back up Axiom database** – Kaufman Hall will confirm that you have a current backup of your Axiom database before applying the upgrade.
4. **Apply upgrade** – Arrange with your IT staff on an agreeable time for scheduled downtime to apply the program and product upgrade. This includes any post-upgrade hot-fix files that need to be copied into the system to address any post-release known issues that have been resolved.
5. **Complete manual updates** – After installing the upgrade, if needed, review any manual setup steps needed to enable features for this version.

Support

As always, we appreciate your support of Kaufman Hall and look forward to continuing to meet your financial management needs. If you have any questions about your upgrade, contact Kaufman Hall Software Support at 1-888-543-6833 or support@kaufmanhall.com.

Training

Kaufman Hall offers multiple training options for our customers. These courses are part of your maintenance agreement and are free of charge. We strongly urge you to take advantage of all training options, including:

- Self-help videos
- Recorded webinars
- Virtual training courses

For a complete listing of our courses, please visit www.kaufmanhall.com.

Product upgrade notes

When upgrading to the 2018.2 version of Axiom Contract Management, keep in mind the following:

- This product upgrade contains new tables, columns, updated templates, reports, scripts/imports and remediated defects.
- KHA delivered reports may be replaced. Any report that you saved under a different name or created new will remain untouched. Replaced reports are available in Document History, if needed.
- Any KHA delivered report that you moved to a new location since the last upgrade will automatically move back to its original location.
- KHA product templates and calculation method libraries will be replaced.
- Product task panes will be replaced.
- Process definitions will not be replaced.
- Security roles and sub-systems will be reset to their configured settings. All user security exceptions you may have made will remain intact.
- Specific items configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, will remain as is. Any required modifications to these areas are covered in the release notes.

New features summary

The 2018.1 version represents the first release of the Axiom Contract Management product. In the future, this section will list any new or updated capabilities or features added to the release.

3M April 2018 quarterly update

Each quarter 3M provides an update to the 3M GPS Grouper software integrated into Axiom Contract Management. This update includes grouping, pricing, and regulatory updates to the APC and State specific EAPG groupers.

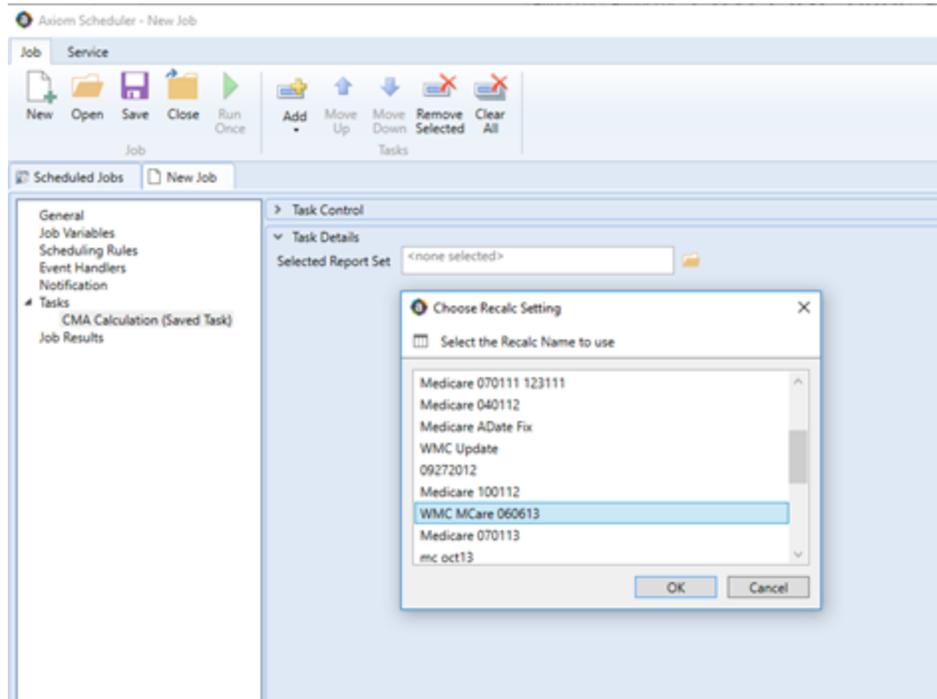
Save and schedule calculations

You can now save calculation tasks with a user-defined name and then schedule those tasks to run using the Axiom Scheduler. This feature is great for repetitive calculations or when you need to schedule a large calculation to run after hours or on a recurring, scheduled basis.

- Save and name a calculation task.

The screenshot shows the 'Recalculate Claims' dialog box in the Axiom Contract Management software. The dialog is titled 'Recalculate Claims' and has a 'Saved Tasks' tab. It features a 'Select By' section with radio buttons for 'Patient Account Number' (selected), 'Claim Number/UCRN', 'Date Range', and 'Payer'. Below this is an input field for 'Enter Patient Account #'. There are three dropdown menus: 'Select Claim Type' (set to 'Institutional'), 'Select Claim Status' (set to 'Live Claims Only'), and 'Select Simulation' (set to 'Live'). At the bottom, there are two buttons: 'Recalculate Now' and 'Save Calculation Task', separated by the word 'or'. To the right of the 'Save Calculation Task' button is a text input field labeled 'Enter a name for the calculation task'.

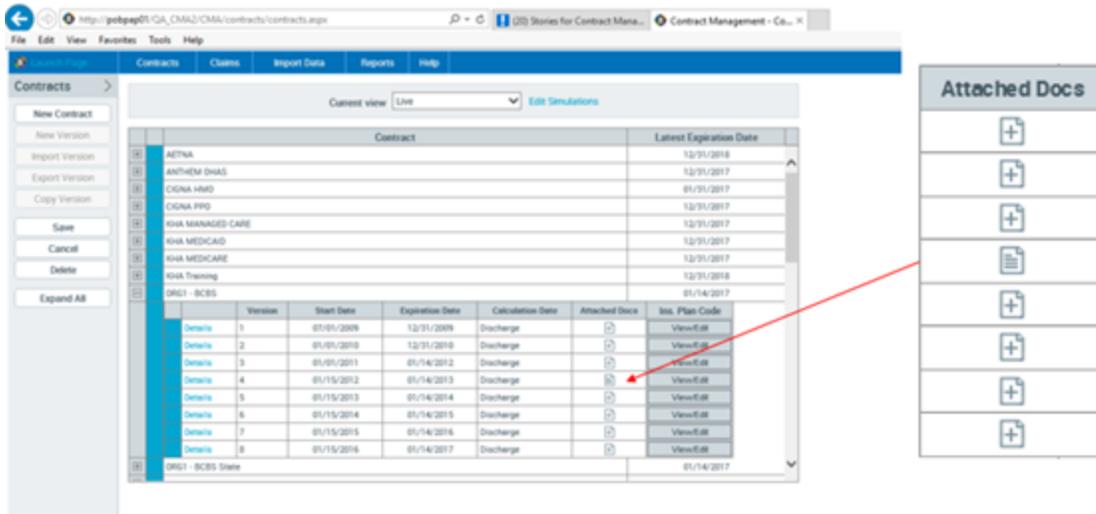
- Schedule the calculation task to run using an Axiom Scheduler job. Please see Axiom Help for more details regarding assigning and completing jobs and tasks using the Scheduler.



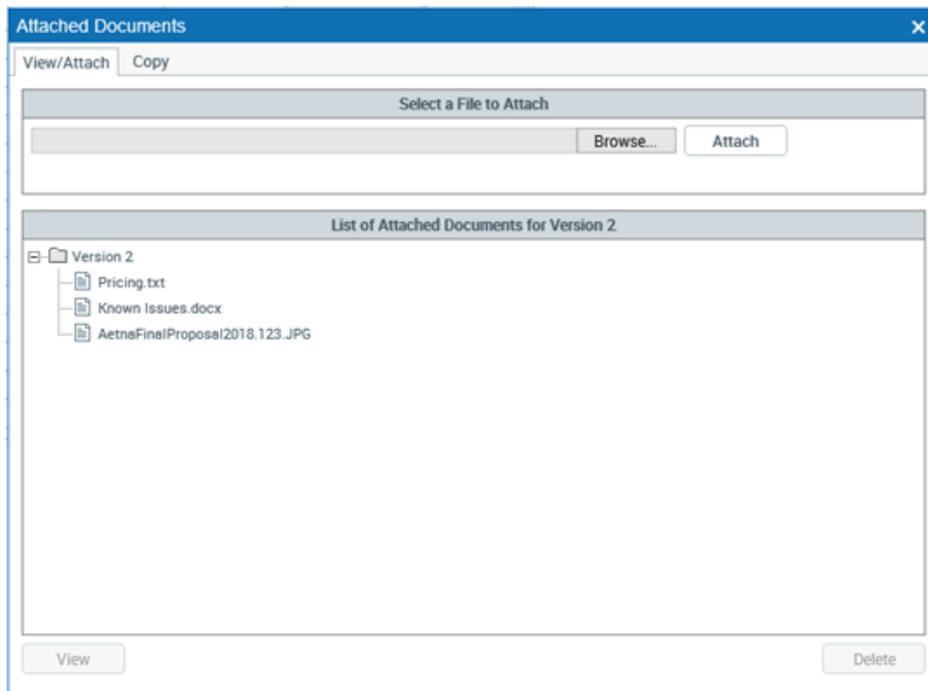
Attach documents to contract versions

You can now attach documents to contract versions. You can organize and attach actual contract images, .pdfs, Excel worksheets, or any other documents supporting the contract modeled within the system.

From the main contract screen, click the icon under the Attached Docs area for the version in which to attach the documents, as shown in the following screen shot.

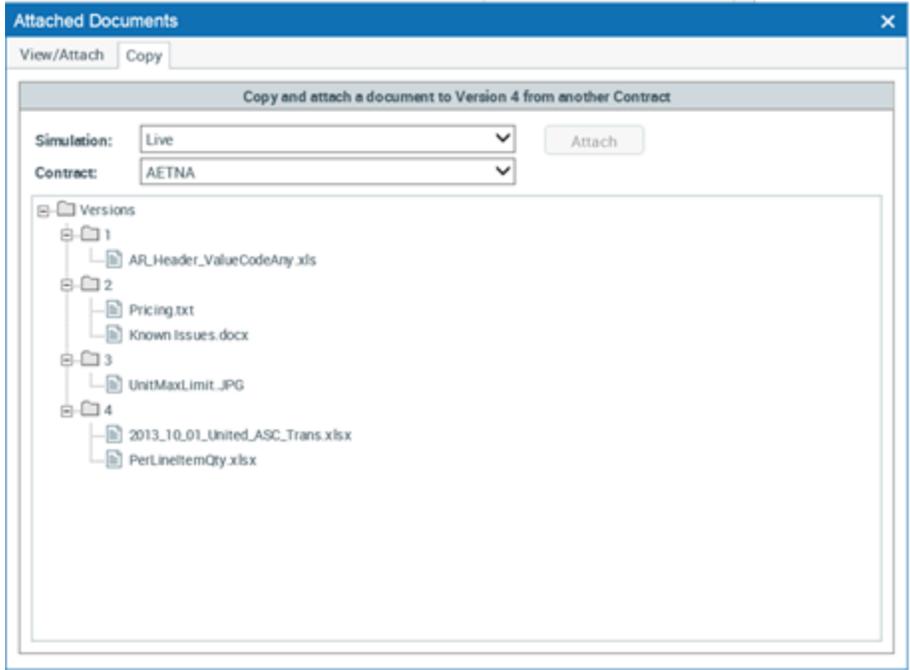


In the Attached Documents dialog, click Browse, and then locate the desired file from your workstation, and click Attach. The file attaches to the version, which you can view at any time by clicking View.



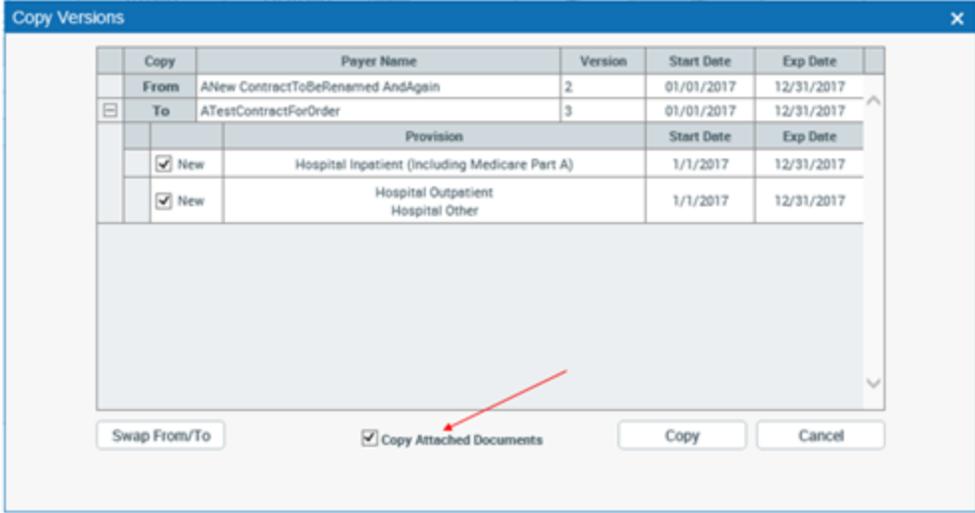
Copy attached documents to other contract versions

On the Copy tab, you can select documents attached to other contract versions and copy them to the version they are currently looking at.



Copy contract versions with attached documents

When copying a contract version, you can click the Copy Attached Documents check box that allows the you to copy the attached documents associated with the version.



EDI import duplicate file rejection

The Axiom Import feature allows you to import EDI files during the nightly import process. The 837 Institutional and Professional Claims as well as 835 Payment/Advice files are typically read into the system. The importer in 2018.2 now inspects incoming document content to ensure that the file has not been imported already. The records a log entry when a duplicate file is discovered during the import process. The file is excluded from the nightly import process.

Issues resolved in 2018.2

The following tables lists the resolutions for known issues addressed in 2018.2, released on June 25, 2018:

Issue Description	Resolution
<p>PFB-06423 - Misleading decimal specificity when saving modifiers values in the factors screen [TFS 24944]</p>	<p>Symptom: The system appears to save modifiers with more than two decimal places. Leaving and returning to the screen shows that the modifier value was only saved to two decimals.</p> <p>Resolution:The user interface was updated to indicate decimal places saved and provides feedback to the user entering the values.</p>
<p>Deleting DRG CMS Factors before DRG CMS Factors are added. [TFS 22397]</p>	<p>Symptom: A red error displays when attempting to delete DRG CMS factors when there are no factors to delete.</p> <p>Resolution: The delete button is disabled until DRG CMS factors are entered.</p>
<p>First entry into Drill-Down interface error. [TFS 22541]</p>	<p>Symptom: An error occurs the first time a user enters the drill-down report screen after initial system set up.</p> <p>Resolution: The user interface was updated to handle this situation to ensure that the required database entries are created.</p>
<p>Error saving CMS Psych Factors. [TFS 22310]</p>	<p>Symptom: The system displays a Save failed message when trying to save a CMS Psych Factor from within a provision's factor screen. When a user enters an exceptionally large COLA adjustment, it causes the Wage Adjusted Threshold to be an unreasonable number.</p> <p>Resolution: A user friendly message displays during this situation, alerting the user to an invalid input.</p>
<p>Error uploading a rate file within the Limit interface. [TFS 22382]</p>	<p>Symptom: The system displays a Can't find the Contract Management folder in the Axiom File System message when a user tries to attach a rate file to a limit.</p> <p>Resolution: The system now creates a required Axiom folder structure during this situation to avoid the error.</p>
<p>Error adding new modifiers and descriptions error while using Microsoft Edge browser. [TFS 22523]</p>	<p>Symptom:The system displays an Enable to get property '0' of undefined or null reference when the user attempts to add a new modifier code and description from the Modifiers tab within a provision's factors screen. This only occurs when the user runs the application from within the Microsoft Edge browser.</p> <p>Resolution: We created an appropriate cross-browser script to ensure formatting compatibility across all browsers to avoid this error.</p>

Issue Description	Resolution
<p>PFB-06591 - Refresh button not working in Canned Reports. [TFS 24931]</p>	<p>Symptom: The system does not refresh the report data when the user clicks the Refresh button.</p> <p>Resolution: The refresh button was corrected and now retrieves the latest calculation data.</p> <p>NOTE: In this case, the Refresh button does not replace the Save Report button. The system will not save the parameters changes without clicking the Save button.</p>
<p>835 EDI Importer skipping multiple Claim Adjustment Groups on a given Claim or Line response</p>	<p>Symptom: Responses that include more than one Claim Adjustment Group and set of claim adjustment reason codes are missing from the 835 detail and summary report.</p> <p>Resolution: The EDI importer was corrected to read all Claim and Line Adjustment group segments along with all the claim adjustments reasons, amounts adjusted, and units adjusted for these additional segments. Reporting was adjusted to accommodate these changes as well. Remove existing 835 detail and re-import using 2018.2 code.</p>

Known issues

The following table lists the known issues in this release:

Issue Description	Explanation
<p>Imported files fail to archive after import</p>	<p>Symptom: Files processed during the CMA full import remain in their import folders and are not moved to the imported location.</p> <p>Explanation: Each import folder designated in an 'import' routine needs a corresponding 'imported' folder. After a file is processed, it is set to be copied to the corresponding imported folder, which does not occur if the imported folder does not exist before import. During setup, ensure that all import folder locations are mirrored under the imported location.</p>
<p>Error adding thresholds after filtering within the thresholds screen. [TFS 22257]</p>	<p>Symptom: The system displays a Changes were not saved error message when a user filters the Thresholds attached to a clause or term and then attempts to add a new threshold entry.</p> <p>Explanation: To ensure that filters have been saved, the user needs to exit and re-enter the Threshold screen before adding new threshold entries.</p>
<p>Attached Rates and Thresholds Buttons refresh issue [TFS 24934]</p>	<p>Symptom: There is a refresh issue with the attached rates or Thresholds button in the Clauses/Terms screen. After a user attaches a rate file or sets up a Threshold and then returns to the Clauses/Terms screen, the button on the Clause/Term that was being worked on does not indicate that rates have been attached or Thresholds configured.</p> <p>Explanation: This is a refresh issue introduced during cross-browser compatibility adjustments throughout the system. Leaving and returning to the screen should update and refresh this indicator.</p>

IMPORTANT: Refer to the **Axiom Healthcare Suite 2018.2 Release Notes** for additional known issues that have a suite-wide impact.